



Dear Client,

Due to the uncertainty as a result of the global COVID-19 pandemic, I wanted to share a quick note to assure you that we are taking all the necessary steps to ensure that your OnCare service will continue without interruption.

Like many other organizations, we've suspended all team member travel, cancelled onsite events, and have our team working from home. This is our way of doing our part to [flatten the curve](#) of the spread of COVID-19. Our team remains at full capacity and is here to support you.

If you have any other questions, comments, or concerns please contact the support team at 844-662-2733 or clientsupport@oncarecloud.com.

We came across a couple of resources which you might find helpful to share with your families:

- [Education companies offering free subscriptions due to school closings](#)
- [12 Famous Museums Offer Virtual Tours](#)

We're very grateful for each and every one of our clients and will continue to work hard to deliver the solution you have come to rely on to manage your center.

Best regards,

Simon Ho

Co-founder, CEO

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