



How to Clear Browser's Cookies and Cache

User Guide

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1. What is The Purpose

OnCare/Staff88 are both online applications that use the web browser's cookies and cache for optimal performance. Often when we update the application on the server side, the users need to refresh the client's side browser's cookies and cache for the online application to work properly. The following are the steps to refresh the browser's cookies and cache for the 3 major browsers on a PC:

- Microsoft Internet Explorer
- Mozilla Firefox
- Google Chrome

Microsoft Internet Explorer			
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3.		Report website problems	
generate the system generated child planned schedules by clicking on the "Regenerate Child	d Planned Schedules". IR	About Internet Explorer	

	Select the " General" tab
General Security Privacy Content Connections Programs Advanced Home page To create home page tabs, type each address on its own line. http://www.google.com/	php
Use current Use default Use new tab Startup Start with tabs from the last session Start with home page Tabs Change how webpages are displayed in tabs. Tabs Browsing history Delete temporary files, history, cookies, saved passwords, and web form information. Delete browsing history on exit	nand" input into IRiS for automatic staff schedulir data and the child classroom consolidation rules Click on "Delete" button tern generated cmic planned schedules by clickin nost recent historical child attendance data.
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After you have cleared the cookies and cache on your browser, please do a <u>forced</u> <u>refresh</u>. While holding down on your "Ctrl" key on the keyboard, click on the refresh icon simultaneously.

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4. Google Chrome

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	Set which search engine is used when searching from the omnibox.
About	Google Manage search engines
	Enable "Ok Google" to start a voice search. Learn more
	Say "Ok Google" in a new tab and google.com
	People
	Simon (current)
	✓ Enable Guest browsing
	Let anyone add a person to Chrome
	Add person Edit Remove Import bookmarks and settings
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Chrome	Settings		Search set
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	🕑 Use a web service to h	elp resolve navigation errors	
	Use a prediction servic search box	e to help complete searches and URLs typed in t	he address bar or the app launcher
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	Automatically report d	letails of possible security incidents to Google	
	Enable phishing and m	nalware protection	
	Use a web service to h	elp resolve spelling errors	
	Automatically send usa	age statistics and crash reports to Google	
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